



HOPE REINS, INC.
3804 PIONEER TRAIL
NEW SMYRNA BEACH, FL 32168
(386) 424-0123
Website: www.hopereinsinc.org
email: contact@hopereinsinc.org



Hope Reins - Rider Information

Thank you for choosing Hope Reins for your horseback riding experience. It is our goal to teach you how to ride in a manner that is both safe and fun. You will learn not only how to ride, but also how to care for and safely handle the wonderful school horses living at our ranch.

Our lessons are open to riders of all ages and levels of ability.

We are glad you have decided to participate in our program. We ask that you adhere to the following policies in order for us to offer the best quality program possible.

Programs offered and fee schedule:

Evaluation - \$30

Private lessons
30 minutes - \$40

Group Lessons (2 or more riders)
45 minutes - \$40

Lessons are billed monthly and all payments are due on or before the first of each month.

All new students begin in private lessons. As soon as the rider has mastered some basic skills, they may be eligible to join a group. Students are grouped by age and level of ability. We will do our best to find a day and time that fits your schedule.

Please make checks or money orders payable to Hope Reins, Inc. We also accept all major credit cards. Payments should be deposited in the mail box just outside the barn office, or may be mailed to Hope Reins at Marcody Ranch, 3804 Pioneer Trail, New Smyrna Beach, FL 32168. You may also pay your bill on-line on our website with a credit card or a PayPal account. Alternative payment options may be available, make inquiries to at Stacey (386) 547-0248 or stacey@marcody.com.

NO LESSONS WILL BE GIVEN UNLESS PAYMENTS ARE RECEIVED IN ADVANCE.

Prior to participating in lessons, riders must submit a signed liability release form, a photo release/medical emergency form, and a medical history/physician's release form, and the signed portion of this document.

Clothing

For lessons, riders should wear long pants and boots or closed toe shoes with a small heel. Riders should not wear jewelry that dangles excessively. Riding helmets that meet ASTM-SEI standards must be worn by all riders, and if necessary, will be provided. We also have helmets available for sale and do require you to purchase your own.

Inclement Weather

Please do not assume that classes will be cancelled due to bad weather. Just because it is raining where you are does not mean that it is raining at the ranch. We often teach stable management and horse care classes in place of riding. Please arrive on-time or a few minutes early for your scheduled lesson time.

Cancellation Policy

Due to limited horses and limited lesson hours, each student will be reserving a day and time slot. Should you need to cancel a lesson, a minimum of 24 hour notice must be given. If we receive a minimum of 24 hours notice, you will be eligible for a make-up lesson or a credit.

In case of sudden illness or emergency, the rider or parent/guardian should call as soon as it is apparent they will not be able to attend the lesson. Under this circumstance, we will do our best to offer a make-up lesson or a credit. To schedule a make-up lesson, please contact Niki at (386) 562-7750 or nicole@hopereinsinc.org.

If Hope Reins must cancel a class due to weather or other circumstances, we will make every attempt to schedule a make-up class. If our calendar does not allow for a make-up class, the riders will receive a credit for the cancelled class.



Please sign and detach this portion to return with your Release Forms.

By signing below, I agree that I have read and understand the above written policies and procedures.

Rider name: _____ Date: _____
Please Print

Signature: _____ Print name: _____
Rider, Parent or Legal Guardian